



CONSTRUCTION
SQUARE

Construction Square Ltd – Terms & Conditions (Business-to-Consumer Works)

These Terms & Conditions apply where the Client is acting as a private individual and the contract is governed by the Consumer Rights Act 2015.

“Company” means Construction Square Ltd.

“Client” means the private individual instructing the works.

Acceptance of a quotation, written instruction to proceed, or commencement of works constitutes acceptance of these Terms & Conditions.

Scope of Works

The Company shall carry out the works in accordance with the written quotation, agreed scope of works, drawings, and specifications.

Any work not expressly included in the quotation or agreed scope is excluded and shall constitute a variation.

Quotations & Validity

Quotations are valid for 30 days from the date of issue unless stated otherwise.

Quotations are based on information provided by the Client and reasonable assumptions regarding site conditions.

Price & VAT

Prices include VAT unless stated otherwise.

Any change in VAT rate shall be applied at the prevailing rate.

Variations

Variations must be agreed in writing (email acceptable) before the additional work is carried out.

Variations may affect the contract price and completion time.

Deposit & Advance Payments

The Company may require a deposit or advance payment, particularly where materials are to be ordered or reserved.

Deposits are used to cover administrative costs, scheduling, and materials and are non-refundable once materials have been ordered or work has commenced, subject to the Client's statutory rights.

Where no deposit is taken, the Company reserves the right to invoice for materials ordered in advance.

Payment Terms

Unless otherwise agreed, invoices are payable upon completion and within 7 days of the invoice date.

Stage payments may be agreed for larger projects.

Failure to make payment may result in suspension of works until payment is received.

Late Payment

Late payments may result in reasonable recovery costs and interest being charged in accordance with applicable legislation.

Programme & Delays

Any programme or completion date provided is an estimate only.

The Company shall not be liable for delays caused by:

- variations or changes requested by the Client
- restricted or unsafe access
- third-party contractors or suppliers
- supply chain disruption
- adverse weather
- events beyond the Company's reasonable control

The Company shall be entitled to reasonable extensions of time arising from such events.

Client Responsibilities

The Client shall:

Provide safe, clear, and reasonable access to the property during agreed working hours.

Ensure the site is ready for the works and free from hazards.

Protect or remove personal belongings, furniture, and valuables from the working area.

Ensure that utilities (water, electricity, gas where required) are available.

The Company shall not be responsible for delay or additional cost arising from failure to meet these responsibilities.



Cleaning & Making Good

The Company will leave the work area in a reasonable builder's clean condition.

The Company does not provide a professional deep clean unless expressly included in the quotation.

Dust, debris, and disturbance are an unavoidable part of construction works.

Health & Safety

The Company shall carry out the works in accordance with applicable health and safety legislation.

The Client agrees not to interfere with safety measures, equipment, or instructions.

Consumer Rights & Standard of Work

The Company shall perform the works with reasonable skill and care, in accordance with the Consumer Rights Act 2015.

Where services are not provided with reasonable skill and care, the Company will, where appropriate:

- repeat the service, or
- offer a proportionate price reduction

Defects & Remedies

Defects in workmanship notified in writing within 6 months of completion will be rectified at no cost, provided the defect:

- is attributable to the Company
- has not arisen due to misuse, fair wear and tear, or third-party works

This clause does not affect the Client's statutory rights.

Cancellation Rights (Cooling-Off Period)

Where the contract is agreed:

- at the Client's home, or
- remotely (email, phone, online),

the Client has a 14-day right to cancel from the date of contract formation.

If the Client requests the Company to commence works during the cancellation period, the Client agrees to pay for:



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- work already carried out, and
- materials ordered or supplied,

up to the date of cancellation.

Cancellation After the Cooling-Off Period

If the Client cancels the contract after the cooling-off period, the Company shall be entitled to recover reasonable costs incurred, including:

- labour carried out
- materials ordered or supplied
- reasonable administrative and scheduling costs

Any charges shall reflect the actual loss suffered and shall not be punitive.

Cancellation must be communicated in writing.

Termination

Either party may terminate the contract where the other commits a serious breach and fails to remedy it within a reasonable time.

Upon termination, the Company shall be entitled to payment for:

- works completed
- materials supplied or ordered
- reasonable demobilisation costs

Limitation of Liability

Nothing in these Terms limits liability for death or personal injury caused by negligence.

Subject to the above, the Company's liability shall be limited to the value of the works carried out.

Insurance

The Company maintains appropriate public liability and employer's liability insurance.

Governing Law

These Terms & Conditions are governed by and construed in accordance with the laws of England and Wales.

CONSTRUCTION SQUARE LTD

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